

## **BACKGROUND**

All members of the community shall have the right to express complaints directly to the Board; however, complaints received by the Board will be referred back through the proper administrative channels to explore a resolutiond b T0 Tc 0 Tw 960 Td(TjEMC /Body &MCID 18BC -0.001 Tc 0.001 Tw -11.157p5 Ts0.004 Tc 0.007w 0 -1.41 TD(1)-(c)-3(1)-4(1)-(c)-3(1)-4(1)-(c)-3(1)-4(1)-(c)-3(1)-(c)-3(1)-4(1)-(c)-3(1)-(c)